

Know Before You Go – COVID-19

Our Covid-19 prevention measures are based on government guidelines and Covid-19 protocol in order to ensure safety of our guests and employees. Here are the key measures which you should be aware before and during your visit to Water Village.

GUESTS:

- If you are experiencing symptoms associated to covid-19 contact staff or reception.
- Your temperature may be checked if the management of the park deems it necessary.
- Face masks may not be worn while in the water or participating on attractions
- You must use your own towels on sunbeds.
- Do not move sunbeds from their position.
- After using a sunbed make sure you turn it upside down to let others know that it has been used.
- You are not allowed to bring food and drink in the water park. Only Special diet and food for babies is allowed but will not be stored or refrigerated by Water Village.
- Hands must be sanitized upon entry and where possible through the day.
- All instructions and ground markings must be followed, in particular the 2 meters distance rule.
- Masks, gloves, sunbed covers and swimming hats are available for purchase at the Entrance.
- Indoor showers and foot baths are available and must be used as per instructions before entering pools or rides. In particular after using restrooms.
- Footwear must be worn whilst in motion and particular while entering restaurants, restrooms, showers and changing rooms.
- All general parks rules must be followed.
- Follow the instructions given by personnel and lifeguards.

WATER VILLAGE:

- Our employees are trained with all the protocols and guidance of COVID-19.
- All staff will wear a face mask.
- All staff has daily temperature checks.
- All staff has regularly self tests
- Sanitation stations are available at entrance and inside the park.
- Pool maximum capacity is reduced. The maximum capacity number is clearly marked on each attraction sign.
- Modification of the provisions in all water village areas particularly in keeping safe distance

- Carefully cleaning and disinfection of all installations and equipment(lockers, sunbeds, tables, high touch surfaces, toilets etc)
- Intensification of water quality monitoring
- Please note there may be some disruption or delay from some of our services due to the implementation of the COVID-19 protocols and government guidance.

We reassure you that Water Village is doing everything to eliminate the potential spread of Covid-19 within our facility. We are following all official government advice to provide the safest place for all our guests to enjoy a quality day in Water Village.